

SWSCU Target Market Determination

Product Name	<u>Teenager Account (\$6)</u>																					
Issuer	South West Slopes Credit Union Ltd ABN 80 087 650 673, AFS & Australian Credit Licence Number 240712																					
Date of TMD	05/10/2021																					
Targeted Market	A person/s from 13 years old up to 18 years old that is/are eligible to become a member of South West Slopes Credit Union under our constitution and is seeking an everyday transaction account with convenient access to their funds with little or no fees.																					
Features	<table border="1"> <tr> <td>Minimum Amount</td> <td>\$0</td> </tr> <tr> <td>Monthly Fee</td> <td>\$0</td> </tr> <tr> <td>Annual Fee</td> <td>\$0</td> </tr> <tr> <td>Interest Income</td> <td>Calculated daily, paid annually on 30 June</td> </tr> <tr> <td>Funds Available</td> <td>At call</td> </tr> </table>		Minimum Amount	\$0	Monthly Fee	\$0	Annual Fee	\$0	Interest Income	Calculated daily, paid annually on 30 June	Funds Available	At call										
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Distribution Channels/ Key Attributes	<table border="1"> <tr> <td>Debit Card Access</td> <td>Yes</td> </tr> <tr> <td>ATM/EFTPOS Access</td> <td>Yes</td> </tr> <tr> <td>Apple/Google/Samsung Pay</td> <td>Yes</td> </tr> <tr> <td>Direct Deposit Available</td> <td>Yes</td> </tr> <tr> <td>ePay and OSKO available</td> <td>Yes</td> </tr> <tr> <td>24hr Telephone Banking</td> <td>Yes</td> </tr> <tr> <td>Internet Banking & Mobile App</td> <td>Yes</td> </tr> <tr> <td>BPAY®</td> <td>Yes</td> </tr> <tr> <td>Branch Access</td> <td>Yes</td> </tr> <tr> <td>Online Statements</td> <td>Yes</td> </tr> </table>		Debit Card Access	Yes	ATM/EFTPOS Access	Yes	Apple/Google/Samsung Pay	Yes	Direct Deposit Available	Yes	ePay and OSKO available	Yes	24hr Telephone Banking	Yes	Internet Banking & Mobile App	Yes	BPAY®	Yes	Branch Access	Yes	Online Statements	Yes
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Review Triggers	<ul style="list-style-type: none"> Material change of Product Regulator request A significant number of complaints received from members in relation to the product 																					
Review Period	<ul style="list-style-type: none"> Within 2 years of the effective date and hence at least every 2 years from the previous review. 																					
Reporting Period for Complaints	<ul style="list-style-type: none"> As soon as practicable and in any case within 10 days after becoming aware. 																					